

THE TERMS AND CONDITIONS THAT APPLY TO THE USE OF THIS WEBSITE

<http://www.teethwhitening4you.com>

Worldwide Sales Office contact details are as follows:

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General

If we revise these terms and conditions the amendments will be posted on this website. You should check this Website from time to time to review the ruling terms and conditions, because you and we are bound by them. If you are not willing to accept these terms and conditions then don't place an order. By placing an order from this site you are agreeing to be bound by these terms and conditions.

We may refuse to accept an order: (a) where goods are not available; (b) where we cannot obtain authorisation for your payment; (c) if there has been a pricing or product description error; (d) if you do not meet any eligibility criteria set out in our terms and conditions.

Any rights not expressly granted in these terms are reserved. The copying of data from this website is strictly prohibited.

Security

Security is probably one of the most significant concerns for both the shopper and the seller during an online transaction and therefore we use a secure payment service provider. All transaction data is secure and your credit card information is handled solely by their secure server and is not stored on our computers or disclosed to us.

Disclaimer

While we endeavour to ensure that the information on this Website is correct, we do not warrant the accuracy and completeness of the material on this Website. We may make changes to the material on this Website, or to the products and prices described in it, at any time without notice. The material on this Website may be out of date, and we make no commitment to update such material.

The material on this Website is provided "as is" without any conditions, warranties or other terms of any kind. Accordingly, to the maximum extent permitted by law, we provide you with this Website on the basis that we exclude all representations, warranties, conditions and other terms (including, without limitation, the conditions implied by law of satisfactory quality, fitness for purpose and the use of reasonable care and skill) which but for these terms and conditions might have effect in relation to this Website.

Liability

We, and/or any other party (whether or not involved in creating, producing, maintaining or delivering this Website), and any of our company officers, directors, employees, or agents of any of them, exclude all liability and responsibility for any amount or kind of loss or damage that may result to you or a third party (including without limitation, any direct, indirect, punitive or consequential loss or damages, or any loss of income, profits, goodwill, data, contracts, use of money, or loss or damages arising from or connected in any way to business interruption, and whether in tort (including without limitation negligence), contract or otherwise) in connection with this Website in any way or in connection with the use, inability to use or the results of use of this Website, any websites linked to this Website or the material on such websites, including but not limited to loss or damage due to viruses that may infect your computer equipment, software, data or other property on account of your access to, use of, or browsing this Website or your downloading of any material from it.

Governing Law and Jurisdiction

These terms and conditions shall be governed by and construed in accordance with English law. Disputes arising in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the English courts. We do not warrant that materials/items for sale on the Website are appropriate or available for use outside the United Kingdom.

It is prohibited to access the Website from territories where its contents are illegal or unlawful. If you access this Website from locations outside the United Kingdom, you do so at your own risk and we are responsible for compliance with the law of territories outside of the United Kingdom.

Cancellation and Returns Policy

Within 14 days of placing your order you can cancel the order and receive a refund for the whitening kit(s), less administration & postage costs. If you wish to cancel your order please contact us by email and we will advise you how to proceed. You will need to send the full kit in its original packing with any extra mouth trays etc supplied, back to us. On receipt of the kit(s) & trays we will issue a refund. If any of the items that were sent to you are missing or lost we will deduct an amount for the items as per the following scale of charges: - £2.00 for each mouth tray and mouth tray storage cases, £3.00 for syringes; £3.00 for the original packaging and £2.00 for instructions. If you have received extra mouth trays etc free of charge you must also return these to us or we will deduct a further £2.00 from your refund. Current administration charges & postage costs are £6.00 for single kits and £12.00 for more than one kit. Please note that orders shipped outside of the UK will have postage and administration costs of £10.00 deducted from any refund. You must post the kit(s) back to us within 3 working days of informing us that you wish to return it, failure to do so will result in the refund not being processed. We do also strongly recommend that you send it by recorded delivery. These provisions do not affect your statutory rights.

Delivery

All orders are posted from our Worldwide Sales Office in London, England, by Royal Mail. Normal delivery is 1st Class Letter or Small Parcel Delivery, which can take up to 5 days. If you require Recorded Delivery please e-mail us making this request. We cannot be held responsible for any delivery that is lost in the post and we obtain a certificate of posting for each consignment sent, as proof of posting. It is the responsibility of the purchaser to request any type of Special Delivery in advance, and we will advise of any extra delivery charges on receipt of your e-mail. You should contact us within 30 days of placing the order if you have not received your order. If you advise us after the 30 day period then we will be unable to send out a replacement or issue a refund.

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